

Minutes: GBN's 4th Spotlight Knowledge Sharing Session

17.09.2019

Attendees

Dale Weeks (Global Leadership and Benchmarking Associates) Dawn Ringrose (Organizational Excellence Specialists) Nancy Nouaimeh (Individual Member/ Abela & Co- UAE) Jan-Patrick Cap (Fraunhofer IPK)

Summary

- 1. Welcome (Guidelines/Rules of meetings), Jan-Patrick Cap
- 2. Overview of recent GBN activity (May include, Membership number, projects, GBN conference, GBN newsletter, Intro to Board Members) Jan-Patrick Cap, (2 mins)
- Secretariat working GBN Newsletter, if you content please send it.
- International Benchmarking Conference 2019 might take place on 19th and 20th of November in Dubai, to be confirmed

3. Knowledge Sharing Session

Dawn:

- Working with a company on orientation programme, technologies can help to save costs and time, looking into benchmarking in Canada and UAE to distribute the idea
- extension of global survey for operational excellence, taking a more detailed look how other countries compare to each other
- working on an initiative in Excellence initiative in Pakistan, looking into speakers from GBN to present and hosting 2021 IBCON

Dale

- Working on start-up eco-system, benchmarking best practices
- History of computer industry in state of Minnesota, computing history how companies dissipated and analyzing why companies went down and identifying best-practices, online movie will be available
- Linking ICCS and company from Fort Collins, Colorado, with Canada as follow-up from 2018 IBCON
- Working with High-Tech association to see global comparison of High-Tech countries

Patrick:

• Fraunhofer IPK is finished benchmarking across 50 manufacturing facilities of an engine manufacturer

Nancy:

• In learning process, studying the company and identifying needs for benchmarking in the company



4. Spotlight Session – Benchmarking Best Practices for Global Startup Ecosystems (Dale Weeks)

See presentation for details

- 5. Open discussion (future topics, volunteers to host or provide a spotlight presentation or discussion, next meeting date)
 - Next meeting in January
 - Nancy is interested in hosting a session
- 6. Close