GBN's Knowledge Sharing





Knowledge Sharing: What other members can learn from you?

Benchmarking Partnerships

bruce@benchmarkingpartnerships.com.au



Whatever they like - particularly how to focus the benchmarking delivery strategically to suit rapidly changing client needs and build and maintain client relationships

Information Centre Benchmarking

Holger.Kohl@ipk.fhg.de



- -Process Benchmarking
- -Benchmarking Clearinghouse
- -Benchmarking for SMEs
- -Market Analysis
- -Benchmarking Training
- -Establishment of Benchmarking Centers
- -Implementation of Benchmarking methodologies in developing countries
- -Evaluation of Research Landscapes
- -Measuring Intellectual Capital
- -Knowledge Management

Excellence Ireland Qualiy Association info@eiga.com



Our principle is that our customers have to achieve a real result, which we track through research, as a result of completing a certification or solution business with us. We have implemented several new mechanisms to ensure this happens, which we believe would be useful to other organisations. We have invested heavily in Information Technology solutions to provide best practice, operational, financial, customer and employee processes and benchmarking data.



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National Productivity and Competitiveness Council natro@intnet.mu	-Economic Productivity Assessment of enterprises (An objective, fact based assessment of an enterprise for identifying productivity performance and enterprise support needs.) -Economic Productivity Benchmarking at sector level (Generation of sector, and industry benchmarks for management decision making.) -Assessment of Economic Competitive Capability of
	Sectors (Generation of sector / and industry information useful for policy decision making.)
COER/ Massey University R.S.Mann@massey.ac.nz	-Experience in developing and implementing regional and national benchmarking and business excellence programmes to improve the performance of public or private organisations. -Knowledge and experience of benchmarking and best practice internet resources. -Providing benchmarking training and a certification scheme for benchmarking
Benchmarking Club BE benchmarkingclub@mirg.ru	All club members and affiliates receive regularly books, journals, dispatches and other methodical literature on benchmarking and new method quality management. First of all concerning 20 KEYS Practical Program Of Revolutions in Factories



Knowledge Sharing: What other members can learn from you?

Ministry of Eco. / EKONOM-SERVIS dianammura@gmail.com	+	Our advantage is communication and co-operation in benchmarking projects with the state bodies, because our centre is based in Ministry of Economy. Our benchmarking projects are aimed not just for individual companies but also for sectoral studies which are used by state administration. We are open for any international joined projects and we could help with Slovak information in case of possible e.g. EU studies etc
Swedish Institute for Quality jk@sig.se	+-	Self assessment in the strategic planning process
TECTEM, Universität St. Gallen <u>Thomas.Friedli@unisg.ch</u>	+	Consortial Benchmarking

